

# PRESERVE THE UNIVERSAL SERVICE FUND

Millions of Americans could lose access to affordable telephone and internet this summer. Congress must act to preserve the Universal Service Fund and keep our communities connected.

★★★★ KEEP  
AMERICA  
CONNECTED



## What's at Stake

The Universal Service Fund (USF) ensures every American — no matter where they live — can access baseline phone and internet. It also allows Americans access to telehealth and education that would not otherwise be possible.

Through its four programs, Lifeline, E-Rate, High Cost, and Rural Health Care, the USF:



**Extends reliable broadband access to the nation's most rural and remote communities**



**Connects schools and libraries to high-speed internet**, narrowing the digital divide



**Helps rural health care providers adopt telemedicine**, bringing healthcare closer to underserved communities



**Ensures basic communication services for income-eligible consumers**, fostering economic and educational opportunity

## IN TENNESSEE, THE UNIVERSAL SERVICE FUND BENEFITED



**1,053,869 students**

and **2,104 schools and libraries** from 2022 to 2024



**147,517 consumers**

from **underserved communities** in March 2024



**291 health care providers**

**serving rural and tribal communities** from 2021 to 2023



**\$94,851,921 invested**

in 2023 to **connect households in the most rural communities** to high-speed internet

## Longstanding Program is the Foundation of U.S. Connectivity

For 30 years, the USF has bridged connectivity gaps where the market alone can't deliver. The Federal Communications Commission (FCC) established the USF in 1997 at the direction of the Telecommunications Act of 1996, which sought to promote access to phone and internet services at just, reasonable, and affordable rates.

By law, the USF is funded by contributions from telecommunications carriers. The FCC administers the Universal Service Administrative Company (USAC), a private nonprofit the FCC created, to manage the collection and disbursement of these funds.



## The Future of the USF is at Risk

The USF's future is at risk after the Fifth Circuit Court ruled aspects of its administration unconstitutional, conflicting with other appellate court decisions. The U.S. Supreme Court is expected to review the case this spring. If it upholds the lower court's decision, USF could cease to operate as soon as this summer — disconnecting rural communities, low-income Americans, and hospitals, schools, and libraries nationwide from essential communication services.

Today, the future of the USF is in jeopardy nationwide. If Congress fails to act to preserve it:



**132,725  
schools**

and libraries lose  
broadband funding



**54,367,186  
students**

lose connectivity



**7,596,720  
consumers**

can't afford phone  
and/or Internet



**16,080 rural  
healthcare providers**

no longer receive telecommunications  
services at urban rates, impacting  
vital access to telemedicine



**Communities lose  
connectivity**

in remote and rural areas



## CONGRESS CAN KEEP AMERICA CONNECTED

Congress can continue to work on broader reforms to the USF, but it must first address the immediate existential threat facing the USF. Congress must pass legislation that will preserve the USF's operational stability in the event of a negative decision from the U.S. Supreme Court.

## About Us

The Keep America Connected Coalition is an advocacy alliance dedicated to ensuring the continuation of universal service funds. We're bringing together telecommunication providers and organizations that represent USF beneficiaries to advocate for a legislative solution that will keep every community in America connected.

